CPC Faculty Responsibilities

1. Review schedules and contact information:
   http://www.ped.med.utah.edu/pedsintranet/clinical_upc/upc_schedules.htm The three links are: ‘Gen Peds Faculty Call Schedule,’ ‘WBN Week Attending Schedule,’ and ‘Call Contact Information.’ I have also included the WBN resident contact info here:

<table>
<thead>
<tr>
<th>WBN PAGER</th>
<th>801-339-2185</th>
</tr>
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<tbody>
<tr>
<td>WBN Workroom</td>
<td>801-587-9099</td>
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2. Make contact with your resident at the beginning of the call night
   a. **Goal: to set expectations for the night**
      i. When would you like them to call you?
      ii. Best way for them to get hold of you (cell, pager, etc.)
      iii. If they are caught up in deliveries/patient care and cannot respond to a CPC, what should they do?
   b. **Weekdays – between 5-7:30pm** (Night resident does not come on until 7:00pm. However, the calls start coming in at 5pm. If you call around 5pm the day senior can sign out to the night senior or you can wait until sign out has occurred and call around 7:30pm)
   c. **Weekends & holidays – between 8-10am** (could be done while rounding in the nursery as the resident will always be the WBN senior)

3. Responsibilities during the call
   a. **Provide guidance** to the resident if any questions arise concerning the telephone calls.
   b. **Provide back-up** to the residents
      - if the resident is unable to return the page within 15 min, the resident is paged a second time
      - if the resident is still unable to return the page within another 15 min (30 min from the time of the initial call), the Faculty member is paged
      - if the Faculty member addresses a page, they should either a) send the resident a page/text or b) ask the operator to send the resident a page, letting the resident know that the call has been answered/addressed.

4. Responsibility after the call
   a. **Review all telephone encounters** within 24 hours and provide an attestation (see below for examples)
   b. **Provide feedback to the resident**
      i. Route all signed telephone encounters to the resident so they can review any changes/comments made
      ii. If you would like to provide further feedback outside of the telephone encounters, please contact the resident directly
The following were created and CAN be used but are not mandatory. Please feel free to create your own or modify these.

**Option 1: I reviewed the note and agree.**
.CPCattendingattestation1

As the attending physician for this patient/resident telephone encounter, I reviewed all the findings, the assessment and plan. I agree with the recommendations provided.

@ME@

**Option 2: I reviewed the note and here is some additional information.**
.CPCattendingattestation2

As the attending physician for this patient/resident telephone encounter, I reviewed all the findings, the assessment and plan. Additional information may be noted below for additions and/or clarifications:

@ME@

**Option 3: The resident called you overnight to discuss the telephone encounter when it occurred.**
.CPCattendingattestation3

As the attending physician for this patient/resident telephone encounter, I discussed the case with the resident at the time of the call and reviewed all the pertinent findings, the assessment and plan. Additional information may be noted below for additions and/or clarifications:

@ME@