CPC Faculty Responsibilities

Review schedules and contact information:
https://app.qgenda.com/Link/view?linkKey=d6d6f2eb-94f1-4bc7-8a53-f4b69073567f&landingPageId=87029f76-623e-4b4e-983c-73edae77ccc0

(Resident Intranet ➔ Call schedule information ➔ University Pediatric Clinic (UPC) Schedule ➔ Master Call Schedule (under “Faculty Schedule” tab))

1. Make contact with your resident at the beginning of the call shift
   R2Pager: ***
   - OR use SMARTWEB
   - OR use SPOK app (***)
   Resident Pagers, by Name: https://app.qgenda.com/landingpage/uupedres (select appropriate year under “resident groups” and hover over the name to see contact info)
   a. Goal: to set expectations for the night
      i. When would you like them to call you?
      ii. Best way for them to get ahold of you (pager vs. cell vs. other)
      iii. If they are caught up in deliveries/patient care and cannot respond to a CPC, what should they do?
   b. Weekdays – between 5-7:30pm
   c. Weekends & holidays – between 8-10am

2. Responsibilities during the call
   a. Take all CPC calls from patients/families of UPC/SMC/Sugarhouse who identify an ATTENDING as their PCP
      i. CPC resident is primarily responsible for CPC calls from patients/families of UPC/SMC/Sugarhouse who identify a RESIDENT as their PCP
   b. Provide guidance to the resident if any questions arise concerning their telephone calls.
   c. Provide back-up to the residents
      i. If resident does not respond after 2 pages, page will automatically be sent to faculty
      ii. See iii. Under Make contact with your resident at the beginning of the call.

3. Responsibility after the call
   a. Review all telephone encounters within 24 hours and provide an attestation (see below for examples)
   b. Provide feedback to the resident
      i. Route all signed telephone encounters to the resident so they can review any changes/comments made
      ii. If you would like to provide further feedback outside of the telephone encounters, please contact the resident directly
The following were created and CAN be used but are not mandatory. Please feel free to create your own or modify these.

**Option 1: I reviewed the note and agree.**

.CPGattendingattestation1

As the attending physician for this patient/resident telephone encounter, I reviewed all the findings, the assessment and plan. I agree with the recommendations provided.

@ME@

**Option 2: I reviewed the note and here is some additional information.**

.CPGattendingattestation2

As the attending physician for this patient/resident telephone encounter, I reviewed all the findings, the assessment and plan. Additional information may be noted below for additions and/or clarifications:

@ME@

**Option 3: The resident called you overnight to discuss the telephone encounter when it occurred.**

.CPGattendingattestation3

As the attending physician for this patient/resident telephone encounter, I discussed the case with the resident at the time of the call and reviewed all the pertinent findings, the assessment and plan. Additional information may be noted below for additions and/or clarifications:

@ME@